

# NATHAN MCKENZIE

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📍 Perth, WA 6055

## EDUCATION

**GOOD SHEPHERD PRIMARY SCHOOL**  
215 Morley Dr E, Kiara WA 6054

**[Currency Enrolled] - Certificate IV  
in Cyber Security**

TAFE - 35 Kendrew Cres, Joondalup  
WA 6027 • Expected in 04/2026

**LA SALLE COLLEGE**

5 La Salle Ave, Middle Swan WA 6056  
• 12/2024

Certificate II in Outdoor Recreation

## SKILLS

- Friendly, positive attitude
- Excellent & strong Computer skills
- Critical thinking
- Flexible and adaptable
- Problem-solving
- Customer service
- Teamwork and collaboration
- Friendly, positive attitude

## CERTIFICATIONS

- First aid and water rescue certificate - LaSalle college

## PROFESSIONAL SUMMARY

Dynamic, Hard working IT Technical Support with a friendly demeanor and strong problem-solving skills, adept at quickly learning new technologies.

Demonstrates strong analytical, communication, and teamwork skills, with proven ability to quickly adapt to new environments. Eager to contribute to team success and further develop professional skills.

Brings positive attitude and commitment to continuous learning and growth.

Equipped with strong problem-solving abilities, willingness to learn, and excellent communication skills. Ready to contribute to team success and achieve positive results. Ready to tackle new challenges.

## EXPERIENCE

**Quality Tech Solutions - IT Technical Support**  
*Factory 1/38 Westchester Rd, Malaga WA 6090*

- Self-motivated, with a strong sense of personal responsibility.
- Worked effectively in fast-paced environments.
- Proven ability to learn quickly and adapt to new situations.
- Skilled at working independently and collaboratively in a team environment.
- Excellent and friendly communication skills.
- Passionate about learning and committed to continual improvement.
- Learned and adapted quickly to new technology and software applications.

**Woolsworths - Retail Sales Associate**

- Greeted customers and helped with product questions, selections, and purchases.
- Maintained a clean and organized store environment, enhancing the overall shopping experience for customers.
- Helped customers complete purchases, locate items, and join reward programs.
- Handled returns and exchanges professionally, resolving customer issues while adhering to company policies.

**Swan Districts Cootball Club - Barista**  
*Steel Blue Oval, 140 Old Perth Rd, Bassendean*

- Maintained a clean and organized workspace for optimal productivity and safety.
- Promoted a welcoming atmosphere by greeting customers with a friendly demeanor and promptly addressing their needs.
- Pleasantly interacted with customers during hectic periods to promote fun, positive environment.
- Contributed to a positive team environment through effective communication and collaboration with colleagues.

**Volunteering - DreambuildersCare - General Duties**

- Did duties that include being a barista, sales person and refilling

stock

- Worked well in a team setting, providing support and guidance.
- Demonstrated respect, friendliness and willingness to help wherever needed.
- Assisted with day-to-day operations, working efficiently and productively with all team members.

## INTERESTS

I deeply enjoy being able to use my knowledge and skills to Support people in all areas,

As well as utilising technology and Logic to solve problems within a quick time manner.

I enjoy doing Computer programmes and games that test and develop my knowledge,

And learning other information in lots of areas.

I enjoy helping others and giving back to the community and spending time with family and friends.

I enjoy applying technology and logical thinking to solve problems quickly and effectively. I'm passionate about creating computer programs and playing games that challenge and expand my abilities, as well as learning new information across a wide range of topics.

I also value helping others, giving back to the community, and spending quality time with family and friends.